

ELSTREE AVE FAMILY DOCTORS

March 2023 Newsletter

Staff news

- * Congratulations to Dr Suei on the arrival of her baby girl. Dr Suei is currently on maternity leave
- * A warm welcome to Dr Raina who will be with us until Dr Suei's return.
- * We also welcome Dr Lesley-Ann, new locum whom is joining our team in May to cover Donna and Angela.
- * A huge thank you to Dr Frances Moon and Dr Nicky Baillie, they have been with us since 2020 and we are delighted to have them continuing in the practice for 2023.
- * Dr Donna will be taking a much deserved 'rest' in May/June working overseas with the Ocean Race and 11th hour racing.



17 Elstree Avenue

- * Wonderful news, Angela our Nurse Practitioner has announced she is expecting a baby (ma'itanga). She will be on maternity leave from May 2023.
- * We also welcome nurse Sailau to our clinical team on Mon/Tues/Fri supporting nurses Mary and Maureen.
- * Malo e lelei to Ta , joining our fabulous reception team.
- * Sadly, our receptionist Sue is leaving us and we wish her well in all her future endeavours.

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Telephone Consultation

- * Covid and lockdown saw us try some new ways of working and phone consultations are something we will continue at patient request
- * If you are working, can't get transport to the clinic, or can't leave home, booking a phone consult with the doctor or nurse will make sure you still get to discuss your health. These consultations are especially useful for discussing medications.
- * Normal consultation fees apply for phone consults. Following your consultation you will receive a text message with the consultation cost and details for online banking.

Free health advice
when you need it



Healthline
0800 611 116
www.healthline.govt.nz

Free telehealth services staffed
by an experienced health

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Repeat Prescriptions

- * All patients must legally have a review every 6-12 months. Most long term conditions require renew to ensure optimal health every 6 months.
- * We prefer prescription requests via Manage My Health.
- * Or call reception to organise discussing your prescription with nurse.
- * All prescriptions are now sent electronically directly to your pharmacy of choice. With workforce shortages please allow 48 hours minimum.

Vaccines

- * Flu Vaccine will be available from 1st of April.
- * Shingles vaccine is FREE for 65 year olds, ask your doctor or nurse if you are eligible.
- * There are changes to immunisation schedules regarding Meningococcal vaccine from March 1st, please phone nurse to discuss.

Pataka Kai & Pukapuka

- * Pataka Kai (white stand) is our community pantry. All are welcome to take and donate to our community pantry.
- * Pukapuka (brown stand) is our community bookstand, all are welcome to take or donate books.



Increase in Doctor and Nurse consult cost

- * With the increase costs associated of many of our services it will be necessary to increase our doctor and nurse consultation fees in April 2023. This is the first time since 2021 and like many businesses we no longer can absorb the on going rising expenses.
- * Please speak to Tracey in confidence if you have financial issues affecting your ability to pay on the day of your appointment.
- * New charges will be displayed in reception, and set out on our website and facebook page.